

ACCESSIBILITY, EQUITY, AND HEALTH SAFETY FOR
ALL PERSONS DESPITE COVID-19 AND AFTER IT



Charter of Trieste on the accessibility to services for all persons

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Charter of Trieste on the accessibility to services for all persons

2017 the beginning...

- Federsanità ANCI FVG
- Friuli Venezia Giulia Autonomous Region
- FVG Regional Health System
- Italian National Institute of Health (ISS)
- National Centre for Telemedicine and New Healthcare Technologies

“Accessibility and Health Safety for All”

Project to support strategies in ensuring the adequate accessibility to services for all people, considering the digital innovations



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“Accessibility and Health Safety for All”

2017 – 2019 the national development ...

17/11/2017 - San Vito al Tagliamento

First official document focused on the promotion and development of robotics and home automation in the new paradigm of integration between hospital and territory

09/11/2018 – Udine

Position paper: beyond home automation towards a life without barriers for everyone between now and 2030

22/11/2019 – Trieste

Call for proposals for the Charter of Trieste

To overcome barriers and borders in care and living environments with the use of artificial intelligence and technological innovations



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2020 the present step ...

- Federsanità ANCI FVG
- Friuli Venezia Giulia Autonomous Region
- Italian National Institute of Health (ISS)
- National Centre for Telemedicine and New Healthcare Technologies

With the scientific collaboration of:

- EIDD – Design for All Europe
- SCIMPULSE Foundation

**International presentation of the first edition of the
“Charter of Trieste on the accessibility to services for all persons”**



**CALL FOR PROPOSALS : amendments and additions to the text
+ road map towards Leiden 2022 for final text**



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Objectives ...

- ❑ To overcome the barriers that hinder access to services and the enjoyment of people's rights
- ❑ To make the best use of digital technologies in daily life as well as in scientific progress

Charter calls on policy makers, scientists, professionals and all local authorities to support the development of the following **9 actions and key-points:**



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Actions and Key-points...

1. healthcare systems have to manage change in processes turning the introduction of digital innovations in an opportunity
2. All local health systems must be enabled to benefit from the contribution of technologies available for social and health care, investing in personnel education and inviting stakeholders participation
3. To remove causes of inequalities to equitable system development through the appropriate use of telemedicine services and digital innovations
4. The governance of service innovation should be evaluated on how it delivers on inclusion, mobility, and overall quality of life, for the most vulnerable citizens



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Actions and Key-points...

5. It is necessary to deepen the knowledge of the digital tools and the situational awareness of all stakeholders for the correct governance of their introduction and working.
6. institutional representatives and stakeholders have to make efforts to avoid the risk that the lack of technological skills and economic resources, combined with strong digitalization of services, would create additional barriers and exclusion factors
7. The removal of barriers to access to services requires a multisectoral and multidisciplinary approach



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Actions and Key-points...

8. Policies dedicated to the use of digital telecommunication technologies, Artificial Intelligence, and other digital innovations, to improve the mobility and autonomy of citizens and people with disabilities should focus on the following elements:

- organizing independent centres to monitor and promote the implementation and global dissemination of the *"Convention on the Rights of Persons with Disabilities"* (2006);
- investing in research and innovation, making available the necessary resources in an equitable way to obtain results that can really be used in daily practice;
- focus on the results of the interventions, as well as on the quality of the procedures;
- investing in the total removal of architectural, technological, and bureaucratic barriers (*"Zero Barriers"*), in the transition to a paperless healthcare organization, and in social care projects.



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Actions and Key-points...

9. Professionals in Research & Development as well as in Research & Innovation fields are encouraged to make available the most advanced digital solutions in a spirit of equity and partnerships with local authorities, public and private health or rehabilitation structures, and the latter should embrace best practices in public-private partnerships, and promote and incentivise fair and public benefit oriented intellectual property management practices.



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2022 the next step ...

“Charter of Trieste on the accessibility to services for all persons”

- Dissemination
- Official international call for interest (to participate for the final version)
- Organization of Focus Groups
- Organization of the Scientific Advisory Board
- Definition of the work method to submit amendments or additions
- Organization of Final Consensus Meeting (ESOF Leiden 2022)





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Thank you.

Please, if you have further contributions do not hesitate
to contact us.
Together we will find a way to collaborate.

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