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Accessibility Classification for Social and Welfare Services ISO OID- moment 33 of the service unit register

A. Route to the entrance (route from the building's site boundary to the entrance)

A.5 Super class of accessibility

Criteria:

- parking spaces reserved for disabled customers (width 3600 mm minimum, length 5000 mm minimum)
- parking spaces reserved for disabled customers in the vicinity of the entrance
- parking spaces reserved for disabled customers clearly marked/signed
- parking spaces reserved for disabled customers covered or indoors
- lay-bay for escort transport in the vicinity of the entrance
- no differences in levels on the route, or alternative route without differences in levels
- differences in levels clearly marked
- appropriate handrails on both sides of stairs, ramps and other places with differences in levels
- handrails at two different heights (900 mm ja 700 mm)
- handrails clearly distinguishable from the background surface
- height/rise of a step 160 mm maximum (indoor, covered or heated step), or 130 mm maximum (outdoor step)
- depth/run of a step 300 mm minimum (indoor, covered or heated step), 390 mm minimum (outdoor step)
- contrast stripes on steps
- no spiral stairs
- rhythm of steps in a stair don't vary, height/rise and depth/run of steps remain the same
- guiding markings for vision impaired people along the route
- width of route 1800 mm minimum
- height of free space 2,1 m minimum
- gradient of route 3 % maximum
- if kerbs higher than 20 mm, kerbs dropped at the crossing points
- width of dropped kerbs 900 mm minimum
- width of free doorway 900 mm minimum
- automatic door on the main route
- height of door opening button/appliance 900–1000 mm from the floor
- door opening button/appliance clearly distinguishable from the background surface
- turn-off time of an automatic door 25 seconds minimum
- lift, lifting platform or a stair lift if multiple-storey building
- lift clearly recognisable and easy to find
- width of lift cabin 1600 mm minimum, depth of lift cabin 1400 mm minimum and the width of lift doorway 1000 mm minimum

- lift buttons clearly distinguishable from background, in logical order and with big numbers/letters
- floor numbers in lift buttons tangible (embossed or Braille)
- sound signal or audio guidance in lift
- height of lift buttons 900–1000 mm from the floor
- possibility to get close to lift buttons for looking
- support rail in the lift
- seat in the lift
- sufficient lighting on the route
- automatic control of lighting in stairways and in other common facilities
- clear and big info signs on the route
- symbols in info signs
- tangible info signs (embossed or Braille)
- possibility to get close to info signs for looking
- surface of the route is firm, non slippery (even when wet) and even
- winter maintenance of routes, ramps, parking spaces for disabled customers and lay-bays for escort transport
- Seats for rest along the route of 25 m distance minimum
- Seats at different levels

A.4 Accessible -class

Criteria:

- parking spaces reserved for disabled customers (width 3600 mm minimum, length 5000 mm minimum)
- parking spaces reserved for disabled customers in the vicinity of the entrance
- parking spaces reserved for disabled customers clearly marked/signed
- lay-bay for escort transport in the vicinity of the entrance
- no differences in levels on the route, or alternative route without differences in levels
- differences in levels clearly marked
- appropriate handrails on both sides of stairs, ramps and other places with differences in levels
- handrails at two different heights (900 mm and 700 mm)
- height/rise of a step 160 mm maximum (indoor, covered or heated step), or 130 mm maximum (outdoor step)
- depth/run of a step 300 mm minimum (indoor, covered or heated step), 390 mm minimum (outdoor step)
- contrast stripes on steps
- no spiral stairs
- rhythm of steps in a stair don't vary, height/rise and depth/run of steps remain the same
- width of the route 1800 mm minimum
- height of free space 2,1 m minimum
- gradient of route 3 % maximum
- if kerbs higher than 20 mm, kerbs dropped at the crossing points
- width of dropped kerbs 900 mm minimum
- width of the free doorway 900 mm minimum
- automatic door on the main route

- height of door opening button/appliance 900–1000 mm from the floor
- turn-off time of an automatic door 25 seconds minimum
- lift, lifting platform or a stair lift if multiple-storey building
- width of lift cabin 1350 mm minimum, depth of lift cabin 1400 mm minimum and width of lift doorway 900 mm minimum
- lift buttons clearly distinguishable from background, in logical order and with big numbers/letters
- height of lift buttons 900–1000 mm from the floor
- support rail in the lift
- seat in the lift
- sufficient lighting on the route
- automatic control of lighting in stairways and in other common facilities
- clear and big info signs
- surface of the route is firm, non slippery (even when wet) and even
- winter maintenance of routes, ramps, parking spaces for disabled customers and lay-bays for escort transport
- Seats for rest along the route of 50 m distance minimum
- Seats at different levels

A.3 Prescribed accessibility according to the Finnish Building legislation (minor barriers) -class

Criteria:

- parking spaces reserved for disabled customers (width 3600 mm minimum, length 5000 mm minimum)
- height of differences in levels 20 mm maximum, or alternative route without differences in levels or with ramp
- gradient of ramps 5 % (1:20) maximum, or 8 % (1:12,5) maximum, if maximum length of a ramp is six meters
- appropriate handrails on both sides of stairs, ramps and other places with differences in levels
- height/rise of a step 160 mm maximum
- depth/run of a step 300 mm minimum
- width of route 1500 mm minimum, but below 1800 mm
- height of free space 2,1 m minimum
- gradient of route 5 % maximum
- if kerbs higher than 20 mm, kerbs dropped at the crossing points
- width of free doorway 850 mm minimum, but below 900 mm
- hinged door or slide door or glass door with sufficient contrast markings
- lift, lifting platform or a stair lift if multiple-storey building
- width of lift cabin 1100 mm minimum, depth of lift cabin 1400 mm minimum and width of lift doorway 850 mm minimum
- sufficient lighting on the route
- info signs on the route
- surface of the route is firm, non slippery (even when wet) and even
- winter maintenance of routes, ramps, parking spaces for disabled customers and lay-bays for escort transport

A.2 Major barriers -class (possible with assistance)

Criteria:

- no parking spaces reserved for disabled customers
- height of differences in levels 40 mm maximum
- gradient of ramps 8 % (1:12,5) maximum, but over 5 %
- handrails in stairs, ramps and other places with differences in levels only partly
- height/rise of a step 180 mm maximum
- depth/run of a step 270 mm minimum
- width of route 1200 mm minimum, but below 1500 mm
- height of free space below 2,1 m
- gradient of route 8 % maximum, but over 5 %
- width of free doorway 750 mm minimum, but below 850 mm
- revolving door or glass door without sufficient contrast markings
- if lift, width of lift cabin 900 mm minimum, depth of lift cabin 1200 mm minimum and width of lift doorway 750 mm minimum
- no sufficient lighting on the route
- no clear and big info signs
- surface of the route soft, slippery and uneven
- no winter maintenance of routes, ramps, parking spaces for disabled customers and lay-bays for escort transport

A.1 Not accessible -class

Criteria:

- no parking spaces reserved for disabled customers
- height of differences in levels over 40 mm
- gradient of ramps over 8 % (1:12,5)
- no handrails in stairs, ramps and other places with differences in levels
- height/rise of a step over 180 mm
- depth/run of a step below 270 mm
- width of route below 1200 mm
- height of free space below 2,1 m
- gradient of route over 8 %
- width of free doorway below 750 mm
- revolving door or glass door without sufficient contrast markings
- if lift, width of lift cabin below 900 mm, depth of lift cabin below 1200 mm and width of lift doorway below 750 mm
- no sufficient lighting on the route
- no info signs
- surface of the route soft, slippery and irregular
- no winter maintenance of routes, ramps, parking spaces for disabled customers and lay-bays for escort transport

B. Entrance

B.5 Super class of accessibility

Criteria:

- entrance clearly recognisable and easy to find

- entrance is covered
- entrance is guided with sound signal
- sufficient lighting in front of entrance
- guiding markings for vision impaired persons visually distinguishable and tangible
- main entrance is accessible
- no differences in levels on the route, or alternative route without differences in levels
- differences in levels clearly marked
- appropriate handrails on both sides of stairs, ramps and other places with differences in levels
- handrails at two different heights (900 mm and 700 mm)
- handrails clearly distinguishable from the background surface
- height/rise of a step 160 mm maximum (indoor, covered or heated step), or 130 mm maximum (outdoor step)
- depth/run of a step 300 mm minimum (indoor, covered or heated step), 390 mm minimum (outdoor step)
- contrast stripes on steps
- no spiral stairs
- rhythm of steps in a stair don't vary, height/rise and depth/run of steps remain the same
- width of the free doorway 900 mm minimum
- free space in- and outside of entrance doors 1500 mm x 1500 mm minimum
- automatic door
- turn-off time of an automatic door 25 seconds minimum
- height of door opening button/appliance 900–1000 mm from the floor
- door opening button/appliance clearly distinguishable from the background surface
- lift, lifting platform or a stair lift if multiple-stores in entrance
- lift clearly recognisable and easy to find
- width of lift cabin 1600 mm minimum, depth of lift cabin 1400 mm minimum and the width of lift doorway 1000 mm minimum
- lift buttons clearly distinguishable from background, in logical order and with big numbers/letters
- floor numbers in lift buttons tangible (embossed or Braille)
- sound signal or audio guidance in lift
- height of lift buttons 900–1000 mm from the floor
- possibility to get close to lift buttons for looking
- support rail in the lift
- seat in the lift
- forecourt of entrance is heated

B.4 Accessible -class

Criteria:

- entrance clearly recognisable and easy to find
- entrance is covered
- sufficient lighting in front of entrance
- no differences in levels on the route, or alternative route without differences in levels
- differences in levels clearly marked

- appropriate handrails on both sides of stairs, ramps and other places with differences in levels
- handrails at two different heights (900 mm and 700 mm)
- height/rise of a step 160 mm maximum (indoor, covered or heated step), or 130 mm maximum (outdoor step)
- depth/run of a step 300 mm minimum (indoor, covered or heated step), 390 mm minimum (outdoor step)
- contrast stripes on steps
- no spiral stairs
- rhythm of steps in a stair don't vary, height/rise and depth/run of steps remain the same
- width of the free doorway 900 mm minimum
- free space in- and outside of entrance doors 1500 mm x 1500 mm minimum
- automatic door
- turn-off time of an automatic door 25 seconds minimum
- height of door opening button/appliance 900–1000 mm from the floor
- lift, lifting platform or a stair lift if multiple-stores in entrance
- lift clearly recognisable and easy to find
- width of lift cabin 1350 mm minimum, depth of lift cabin 1400 mm minimum and the width of lift doorway 900 mm minimum
- height of lift buttons 900–1000 mm from the floor
- lift buttons clearly distinguishable from background, in logical order and with big numbers/letters
- support rail in the lift
- seat in the lift

B.3 Prescribed accessibility according to the Finnish Building legislation (minor barriers) -class

Criteria:

- entrance clearly recognisable and easy to find
- sufficient lighting in front of entrance
- height of differences in levels 20 mm maximum, or alternative route without differences in levels or with ramp
- gradient of ramps 5 % (1:20) maximum, or 8 % (1:12,5) maximum, if maximum length of a ramp is six meters
- appropriate handrails on both sides of stairs, ramps and other places with differences in levels
- height/rise of a step 160 mm maximum
- depth/run of a step 300 mm minimum
- width of free doorway 850 mm minimum, but below 900 mm
- hinged door or slide door or glass door with sufficient contrast markings
- lift, lifting platform or a stair lift if multiple-storey building
- width of lift cabin 1100 mm minimum, depth of lift cabin 1400 mm minimum and width of lift doorway 850 mm minimum

B.2 Major barriers -class (possible with assistance)

Criteria:

- no sufficient lighting on the route

- height of differences in levels 40 mm maximum
- gradient of ramps 8 % (1:12,5) maximum
- handrails in stairs, ramps and other places with differences in levels only partly
- height/rise of a step 180 mm maximum
- depth/run of a step 270 mm minimum
- width of free doorway 750 mm minimum, but below 850 mm
- revolving door or glass door without sufficient contrast markings
- if lift, width of lift cabin 900 mm minimum, depth of lift cabin 1200 mm minimum and width of lift doorway 750 mm minimum

B.1 Not accessible -class

Criteria:

- no sufficient lighting on the route
- height of differences in levels over 40 mm
- gradient of ramps over 8 % (1:12,5)
- no handrails in stairs, ramps and other places with differences in levels
- width of free doorway below 750 mm
- height/rise of a step over 180 mm
- depth/run of a step below 270 mm
- revolving door or glass door without sufficient contrast markings
- if lift, width of lift cabin below 900 mm, depth of lift cabin below 1200 mm and width of lift doorway below 750 mm

C. Moving around in service unit for purpose of service use

C.5 Superclass of accessibility

Criteria:

- width of route 1800 mm minimum
- height of free space 2,1 m minimum
- guiding markings for vision impaired people along the route
- no differences in levels on the route, or alternative route without differences in levels
- differences in levels clearly marked
- appropriate handrails on both sides of stairs, ramps and other places with differences in levels
- handrails at two different heights (900 mm and 700 mm)
- handrails clearly distinguishable from the background surface
- height/rise of a step 160 mm maximum
- depth/run of a step 300 mm minimum
- contrast stripes on steps
- no spiral stairs
- rhythm of steps in a stair don't vary, height/rise and depth/run of steps remain the same
- width of free doorway 900 mm minimum
- free space in- and outside of doors 1500 mm x 1500 mm minimum
- automatic door on main route
- turn-off time of an automatic door 25 seconds minimum
- height of door opening button/appliance 900–1000 mm from the floor

- door opening button/appliance clearly distinguishable from the background surface
- lift, lifting platform or a stair lift if multiple-storey building
- lift clearly recognisable and easy to find
- width of lift cabin 1600 mm minimum, depth of lift cabin 1400 mm minimum and the width of lift doorway 1100 mm minimum
- lift buttons clearly distinguishable from background, in logical order and with big numbers/letters
- floor numbers in lift buttons tangible (embossed or Braille)
- sound signal or audio guidance in lift
- height of lift buttons 900–1000 mm from the floor
- possibility to get close to lift buttons for looking
- support rail in the lift
- seat in the lift
- sufficient lighting on the route
- automatic control of lighting in stairways and in other common facilities
- indoor lighting or out coming natural light do not cause glare
- colour- and contrast differences for instance between floors, walls and appliances are clear
- clear and big info signs
- symbols in info signs
- tangible info signs (embossed or Braille)
- possibility to get close to info signs for looking
- route is guided with sound signal
- Seats for rest along the route of 25 m distance minimum
- Seats at different levels

C.4 Accessible -class

Criteria:

- width of route 1800 mm minimum
- height of free space 2,1 m minimum
- no differences in levels on the route, or alternative route without differences in levels
- differences in levels clearly marked
- appropriate handrails on both sides of stairs, ramps and other places with differences in levels
- handrails at two different heights (900 mm and 700 mm)
- height/rise of a step 160 mm maximum
- depth/run of a step 300 mm minimum
- contrast stripes on steps
- no spiral stairs
- rhythm of steps in a stair don't vary, height/rise and depth/run of steps remain the same
- width of free doorway 900 mm minimum
- free space in- and outside of doors 1500 mm x 1500 mm minimum
- automatic door on main route
- turn-off time of an automatic door 25 seconds minimum
- height of door opening button/appliance 900–1000 mm from the floor
- lift, lifting platform or a stair lift if multiple-storey building
- lift clearly recognisable and easy to find

- width of lift cabin 1350 mm minimum, depth of lift cabin 1400 mm minimum and the width of lift doorway 900 mm minimum
- height of lift buttons 900–1000 mm from the floor
- lift buttons clearly distinguishable from background, in logical order and with big numbers/letters
- support rail in the lift
- seat in the lift
- sufficient lighting on the route
- automatic control of lighting in stairways and in other common facilities
- indoor lighting or out coming natural light do not cause glare
- colour- and contrast differences for instance between floors, walls and appliances are clear
- clear and big info signs
- symbols in info signs
- Seats for rest along the route of 50 m distance minimum
- Seats at different levels

C.3 Prescribed accessibility according to the Finnish Building legislation (minor barriers) -class

Criteria:

- width of route 1500 mm minimum, but below 1800 mm
- height of free space 2,1 m minimum
- height of differences in levels 20 mm maximum, or alternative route without differences in levels or with ramp
- gradient of ramps 5 % (1:20) maximum, or 8 % (1:12,5) maximum, if maximum length of a ramp is six meters
- appropriate handrails on both sides of stairs, ramps and other places with differences in levels
- height/rise of a step 160 mm maximum
- depth/run of a step 300 mm minimum
- width of free doorway 850 mm minimum, but below 900 mm
- hinged door or slide door or glass door with sufficient contrast markings
- lift, lifting platform or a stair lift if multiple-storey building
- width of lift cabin 1100 mm minimum, depth of lift cabin 1400 mm minimum and width of lift doorway 850 mm minimum
- sufficient lighting on the route
- info signs on the route

C.2 Major barriers -class (possible with assistance)

Criteria:

- width of route 1200 mm minimum, but below 1500 mm
- height of free space below 2,1 m
- height of differences in levels 40 mm maximum
- gradient of ramps 8 % (1:12,5) maximum
- handrails in stairs, ramps and other places with differences in levels only partly
- height/rise of a step 180 mm maximum
- depth/run of a step 270 mm minimum
- width of doors 750 mm minimum, but below 850 mm

- revolving door or glass door without sufficient contrast markings
- if lift, width of lift cabin 900 mm minimum, depth of lift cabin 1200 mm minimum and width of lift doorway 750 mm minimum
- no sufficient lighting on the route
- no info signs on the route

C.1 Not accessible -class

Criteria:

- width of route below 1200 mm
- height of free space below 2,1 m
- height of differences in levels over 40 mm
- gradient of ramps over 8 % (1:12,5)
- no handrails in stairs, ramps and other places with differences in levels
- height/rise of a step over 180 mm
- depth/run of a step below 270 mm
- width of doors below 750 mm
- revolving door or glass door without sufficient contrast markings
- if lift, width of lift cabin below 900 mm, depth of lift cabin below 1200 mm and width of lift doorway below 750 mm
- no sufficient lighting on the route
- no info signs on the route

D. Using services in the service unit

D.5 Superclass of accessibility

Criteria:

- sufficient lighting
- indoor lighting or out coming natural light do not cause glare
- colour- and contrast differences for instance between floors, walls and appliances are clear
- automatic control of lighting in stairways and in other common facilities
- service desks / reception desks have parts in different levels
- effective spotlight in service desks / reception desks
- clear and big displays of queue numbers and tags of queue numbers
- possibility to get close to displays of queue numbers for looking
- auditive call queuing system
- functioning induction loop and sound reproducing system
- areas with induction loop system signed
- good acoustics, reverberation time not long
- low noise level (below 45 dB)
- no thresholds or differences in levels in reception room
- width of free doorway of reception room 900 mm minimum
- free space in reception room 1500 mm (depth/length) x 1500 mm (width) minimum
- room for child care
- regulations for staff on helping customers with functional restrictions
- staff has up-to-date first-aid skills
- staff has training on accessibility issues

D.4 Accessible -class

Criteria:

- sufficient lighting
- indoor lighting or out coming natural light do not cause glare
- colour- and contrast differences for instance between floors, walls and appliances are clear
- service desks / reception desks have parts in different levels
- clear and big displays of queue numbers and tags of queue numbers
- functioning induction loop and sound reproducing system
- areas with induction loop system signed
- no thresholds or differences in levels in reception room
- width of free doorway of reception room 900 mm minimum
- free space in reception room 1500 mm (depth/length) x 1500 mm (width) minimum
- room for child care
- regulations for staff on helping customers with functional restrictions
- staff has up-to-date first-aid skills

D.3 Prescribed accessibility according to the Finnish Building legislation (minor barriers) -class

Criteria:

- sufficient lighting
- indoor lighting or out coming natural light do not cause glare
- colour- and contrast differences for instance between floors, walls and appliances are not clear
- functioning induction loop and sound reproducing system
- height of thresholds or differences in levels in reception room 20 mm maximum
- width of free doorway of reception room 850 mm minimum, but below 900 mm
- free space in reception room 1500 mm (depth/length) x 1500 mm (width) minimum

D.2 Major barriers -class (possible with assistance)

Criteria:

- no sufficient lighting
- indoor lighting or out coming natural light cause glare
- colour- and contrast differences for instance between floors, walls and appliances are not clear
- no functioning induction loop and sound reproducing system
- height of thresholds or differences in levels in reception room 40 mm maximum
- width of free doorway of reception room 750 mm minimum, but below 850 mm
- free space in reception room 1200 mm (depth/length) x 1000 mm (width) minimum
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D.1 Not accessible -class

Criteria:

- no sufficient lighting
- indoor lighting or out coming natural light cause glare
- colour- and contrast differences for instance between floors, walls and appliances are not clear

- no functioning induction loop and sound reproducing system
- height of thresholds or differences in levels in reception room over 40 mm
- width of free doorway of reception room below 750 mm
- free space in reception room below 1200 mm (depth/length) x 1000 mm (width)

E. Toilets, bathrooms and dressing rooms

E.5 Superclass of accessibility

Criteria:

Toilets

- info sign of toilet placed on the wall at the side of opening door
- info sign of toilet placed 1400–1600 mm height from the floor
- clear and big toilet info signs
- symbols in toilet info signs
- tangible toilet info signs (embossed or Braille)
- possibility to get close to toilet info signs for looking
- disabled toilets marked with international wheelchair symbol, ISA (International Symbol of Access)
- accessible access to disabled toilets and bathroom directly from lobby, corridor or other equivalent places
- disabled toilets in the vicinity of service rooms on the same floor
- disabled toilets open and accessible without an extra request
- no thresholds or differences in levels
- width of free doorway 900 mm minimum
- door and lock can be opened and closed by one hand
- horizontal thread puller placed inside the door at the hinge flange
- colour and contrast differences are clear
- free space on both sides of toilet seat 800 mm minimum OR 800 mm free space on other side of toilet seat, if two adjacent toilets and bathrooms are reversed
- free space behind toilet seat 300 mm minimum
- free space in front of toilet seat 1500 mm x 1500 mm minimum
- toilet seat equipped with upwards and downwards turned support rails
- support rails continue 300 mm over edge of toilet seat
- support rails in walls of toilet room
- placing of support rails does not disturb moving around or other activities
- bidet shower can be reached from toilet seat
- toilet paper holder can be reached from toilet seat
- stick holder can be reached from toilet seat
- free space below wash basin 600 mm (depth/length) x 670 mm (height) minimum
- toilet flushing is automatic or with upwards raising knob
- height-adjustable toilet seat
- washing and drying toilet seat
- height-adjustable wash basin
- automatic tab
- table, plane etc.
- emergency call device
- possible to use emergency call device at several spots of toilet room
- buttons of emergency call device clearly distinguishable from background

- reply to emergency call request is be communicated in suitable ways both for vision impaired and hearing impaired people
- non-slippery floor even when wet
- mirror
- lower edge of half-mirror at 800–900 mm height
- lower edge of full-length mirror at 300 mm height

Bathrooms / shower rooms

- no thresholds or differences in levels
- width of free doorway 900 mm minimum
- door and lock can be opened and closed by one hand
- colour and contrast differences are clear
- access to shower without differences in levels
- free space in shower and bathrooms 1500 (depth/length) mm x 1500 mm (width) minimum
- continuous support rails in walls of shower room / bathroom
- placing of support rails does not disturb moving around or other activities
- shower seat
- height-adjustable shower
- automatic tap
- emergency call device
- possible to use emergency call device at several spots of toilet room
- buttons of emergency call device clearly distinguishable from background
- reply to emergency call request is be communicated in suitable ways both for vision impaired and hearing impaired people
- non-slippery floor even when wet

Dressing rooms

- no thresholds or differences in levels
- width of free doorway 900 mm minimum
- door and lock can be opened and closed by one hand
- free space 1500 (depth/length) mm x 1500 mm (width) minimum
- bench or seat
- long bench for getting dressed
- rack or clothes rail
- hooks or clothes rails at different heights
- rack or clothes rail do not cause a risk of collision
- doors and locks of locker rooms, cabinets, lockers or bays are easy to use
- lockers and bays at different heights
- mirror
- lower edge of half-mirror at 800–900 mm height
- lower edge of full-length mirror at 300 mm height

E.4 Accessible -class

Criteria:

Toilets

- info sign of toilet placed on the wall at the side of opening door
- info sign of toilet placed 1400–1600 mm height from the floor
- clear and big toilet info signs

- symbols in toilet info signs
- disabled toilets marked with international wheelchair symbol, ISA (International Symbol of Access)
- accessible access to disabled toilets and bathroom directly from lobby, corridor or other equivalent places
- disabled toilets in the vicinity of service rooms on the same floor
- disabled toilets open and accessible without an extra request
- no thresholds or differences in levels
- width of free doorway 900 mm minimum
- door and lock can be opened and closed by one hand
- horizontal thread puller placed inside the door at the hinge flange
- colour and contrast differences are clear
- free space on both sides of toilet seat 800 mm minimum OR 800 mm free space on other side of toilet seat, if two adjacent toilets and bathrooms are reversed
- free space behind toilet seat 300 mm minimum
- free space in front of toilet seat 1500 mm x 1500 mm minimum
- toilet seat equipped with upwards and downwards turned support rails
- support rails continue 300 mm over edge of toilet seat
- support rails in walls of toilet room
- placing of support rails does not disturb moving around or other activities
- bidet shower can be reached from toilet seat
- toilet paper holder can be reached from toilet seat
- free space below wash basin 600 mm (depth/length) x 670 mm (height) minimum
- emergency call device
- possible to use emergency call device at several spots of toilet room
- buttons of emergency call device clearly distinguishable from background
- non-slippery floor even when wet

Bathrooms / shower rooms

- no thresholds or differences in levels
- width of free doorway 900 mm minimum
- door and lock can be opened and closed by one hand
- colour and contrast differences are clear
- access to shower without differences in levels
- free space in shower and bathrooms 1500 (depth/length) mm x 1500 mm (width) minimum
- continuous support rails in walls of shower room / bathroom
- placing of support rails does not disturb moving around or other activities
- shower seat
- emergency call device
- possible to use emergency call device at several spots of toilet room
- buttons of emergency call device clearly distinguishable from background
- non-slippery floor even when wet

Dressing rooms

- no thresholds or differences in levels
- width of free doorway 900 mm minimum
- door and lock can be opened and closed by one hand
- free space 1500 (depth/length) mm x 1500 mm (width) minimum
- bench or seat

- long bench for getting dressed
- rack or clothes rail
- hooks or clothes rails at different heights
- rack or clothes rail do not cause a risk of collision
- doors and locks of locker rooms, cabinets, lockers or bays are easy to use
- lockers and bays at different heights

E.3 Prescribed accessibility according to the Finnish Building legislation (minor barriers) -class

Criteria:

Toilets

- toilet info signs
- disabled toilets marked with international wheelchair symbol, ISA (International Symbol of Access)
- accessible access to disabled toilets and bathroom directly from lobby, corridor or other equivalent places
- width of free doorway 850 mm minimum
- height of thresholds and other differences in levels 20 mm maximum
- free space on both sides of toilet seat 800 mm minimum OR 800 mm free space on other side of toilet seat, if two adjacent toilets and bathrooms are reversed
- free space behind toilet seat 300 mm minimum
- free space in front of toilet seat 1500 mm x 1500 mm minimum
- toilet seat equipped with upwards and downwards turned support rails
- emergency call device
- non-slippery floor even when wet

Bathrooms / shower rooms

- width of free doorway 850 mm minimum
- height of thresholds and other differences in levels 20 mm maximum
- free space in shower and bathrooms 1500 (depth/length) mm x 1500 mm (width) minimum
- access to shower without differences in levels
- emergency call device
- non-slippery floor even when wet

Dressing rooms

- width of free doorway 850 mm minimum
- height of thresholds and other differences in levels 20 mm maximum
- free space 1500 (depth/length) mm x 1500 mm (width) minimum
- bench or seat
- rack or clothes rail
- rack or clothes rail do not cause a risk of collision

E.2 Major barriers -class (possible with assistance)

Criteria:

Toilets

- width of free doorway 750 mm minimum, but below 850 mm
- height of thresholds and other differences in levels 40 mm maximum
- only one-sided toilet room with free space on one side of toilet seat 800 mm minimum
- free space behind toilet seat below 300 mm
- free space in front of toilet seat 1200 mm (depth/length) x 1000 mm (width) minimum
- slippery floor

Bathrooms / shower rooms

- width of free doorway 750 mm minimum, but below 850 mm
- height of thresholds and other differences in levels 40 mm maximum
- free space in shower and bathrooms 1200 mm (depth/length) x 1000 mm (width) minimum
- access to shower has differences in levels
- slippery floor

Dressing rooms

- width of free doorway 750 mm minimum, but below 850 mm
- height of thresholds and other differences in levels 40 mm maximum
- free space in shower and bathrooms 1200 mm (depth/length) x 1000 mm (width) minimum
- bench or seat
- rack or clothes rail
- rack or clothes rail do not cause a risk of collision

E.1 Not accessible -class

Criteria:

Toilets

- width of free doorway below 750 mm minimum
- height of thresholds and other differences in levels over 40 mm
- free space on both sides of toilet seat below 800 mm
- free space behind toilet seat below 300 mm
- free space in front of toilet seat below 1200 mm (depth/length) x 1000 mm (width)
- slippery floor

Bathrooms / shower rooms

- width of free doorway below 750 mm minimum
- height of thresholds and other differences in levels over 40 mm
- free space in shower and bathrooms below 1200 mm (depth/length) x 1000 mm (width) minimum
- access to shower has differences in levels
- slippery floor

Dressing rooms

- width of free doorway below 750 mm minimum
- height of thresholds and other differences in levels over 40 mm
- free space below 1200 mm (depth/length) x 1000 mm (width) minimum
- no bench or seat

- no rack or clothes rail